
Report To:	Inverclyde Integration Joint Board	Date:	24 June 2024
Report By:	Kate Rocks Chief Officer Inverclyde Health & Social Care Partnership	Report No:	IJB/27/2024/KR
Contact Officer:	Kate Rocks Chief Officer Inverclyde Health & Social Care Partnership	Contact No:	01475 712722
Subject:	Chief Officer's Report		

1.0 PURPOSE AND SUMMARY

1.1 For Decision For Information/Noting

1.2 The purpose of this report is to update the Integration Joint Board on service developments which are not subject to the IJB's agenda of 24 June 2024.

2.0 RECOMMENDATIONS

2.1 The report details updates on work underway across the Health and Social Care Partnership in relation to:

- Delayed Discharge
- Review of Policy and Procedures Document
- Lens (Adults Services)
- HSCP Leader of the Year Award
- Practice Pad Launch

Kate Rocks
Chief Officer
Inverclyde Health and Social Care Partnership

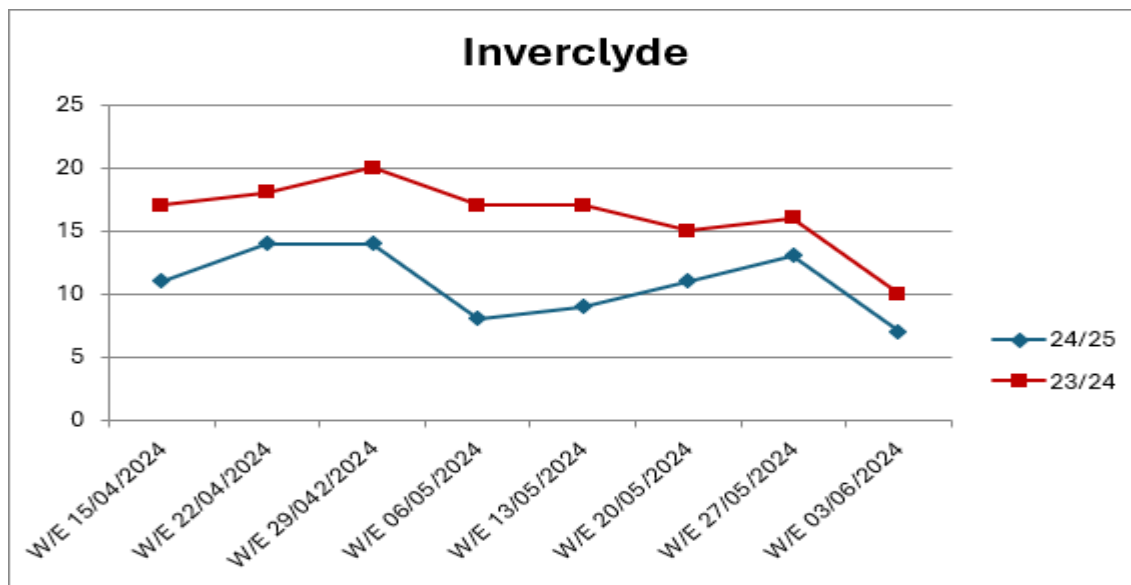
3.0 BACKGROUND AND CONTEXT

3.1 The IJB is asked to note the HSCP service updates and that future papers may be brought forward to the IJB as substantive agenda items.

4.0 BUSINESS ITEMS

4.1 Delayed Discharge

Inverclyde HSCP has achieved consistently improved performance in relation to delayed discharges in 2024. The below graph demonstrates a lower number of individuals being delayed in Inverclyde Royal Hospital for 8 weeks when comparing with the same period in 2023. This sustained improvement has been achieved through continuing to foster a culture of joint working, timeous communication, and pro-active discharge planning. In terms of bed days lost there were 307 bed days lost in May 2024, this is our best performing month since January 2022. For delayed episodes (delayed patients) we had our best performing months since August 2021.



Work is underway across Greater Glasgow and Clyde to develop a consistent approach to recording delays. Inverclyde HSCP is supporting this work which aims to improve accuracy and consistency of delay recording which will enable more accurate comparison with HSCP's across Greater Glasgow and Clyde in future.

Inverclyde HSCP staff and Inverclyde Royal Hospital acute staff are attending the first shared learning event in June 2024. This event aims to continue to strengthen knowledge and understanding of roles and identify opportunities to improve joint working for the benefit of our Inverclyde residents.

4.2 Review of Policy and Procedures Document

As per the 2022/23 External Audit recommendations report, the HSCP is required to conduct a timely review and update of all policy and procedures documents and report this via the IJB.

For 2023/24 management have conducted this review and provided an updated review of the Chief Social Work Officer's remit and authorisation limits as part of the annual Chief Social Worker's report. An update a review of the IJB's integration schemes has also been made and has been

reported via this Committee after discussions and approval by both Inverclyde Council and Greater Glasgow and Clyde Health Board.

For 2023/24 senior management conducted a review of all other main policies and procedures and have made no further changes to any other main polies and procedural documents.

4.3 Lens (Adult Services)

Inverclyde HSCP are committed to enabling people to live well, for longer, in thriving communities, by promoting health and wellbeing. Our vision is to be a caring and compassionate community, working together to address inequalities and assist everyone to live active, healthy, and fulfilling lives.

In improving lives, Inverclyde HSCP Adult Services have committed an investment fund of £50,000 to develop and test up to six new and innovative ideas submitted and developed by our staff through the Lens programme.

The Lens are a charitable organisation who work in partnership, to transform impact and effectiveness by embracing an intrapreneurial mindset to create opportunities for change.

The staff whose projects made it through the first phase of the process, have now been supported by the Lens to develop innovation skills, empowerment, and confidence in their ideas. The final is on the 13th of June at the Beacon, where participants will have the opportunity to pitch their projects to an investment board. Good luck to all participants.

4.4 HSCP Leader of the Year Award

Aileen Wilson, Team Lead for residential services, won the Inverclyde HSCP Leader of the Year award in February 2024 at a ceremony in The Beacon Arts Centre. This award qualified Aileen to be shortlisted for the wider NHS GGC Celebrating Success Staff Awards ceremony held on 30th May 2024 in the Radisson Blue Hotel in Glasgow where she won the overall Staff Award for Leader of the Year 2023-24. This was a well-deserved accolade in recognition of Aileen's commitment to delivering the Promise and improving outcomes for the children and young people of Inverclyde.

4.5 Practice Pad Launch

The Practice Pad is one of the ideas to action developed by The Lens Programme which supports Inverclyde's vision to deliver The Promise and improve outcomes for our young people. The Practice Pad launches on Friday 21st June to support our young people currently living in our three children's houses to develop independent living skills at an earlier stage and support them to practice living on their own in a safe, supported environment before they take a tenancy of their own.

The tenancy was set up with support from our iPromise Modern Apprentice and included development days with planning and consultation with our young people. Five modules have been developed to complement the skills being developed by young people alongside the Continuing Care and Throughcare Team. Further development is now underway in partnership with the Homeless Service, the training team and SQA to match the modules to an SQA in Tenancy. This also allows young people the chance to gain additional qualifications as they learn.

In addition, meetings were organised for the Residential and Throughcare Team Leads to attend local RSL meetings to promote the work of The Practice Pad and ask for this to be considered as part of our bespoke housing applications. Once the Practice Pad is established with our young people in residential care, it will be expanded to support young people in kinship and foster care.

5.0 IMPLICATIONS

5.1 The table below shows whether risks and implications apply if the recommendation(s) is(are) agreed:

SUBJECT	YES	NO
Financial		X
Legal/Risk		X
Human Resources		X
Strategic Plan Priorities		X
Equalities, Fairer Scotland Duty & Children and Young People		X
Clinical or Care Governance		X
National Wellbeing Outcomes		X
Environmental & Sustainability		X
Data Protection		X

5.2 Finance

One off Costs

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report	Virement From	Other Comments
N/A					

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact	Virement From (If Applicable)	Other Comments
N/A					

5.3 Legal/Risk

There are no legal implications within this report.

5.4 Human Resources

There are no specific human resources implications arising from this report.

5.5 Strategic Plan Priorities

5.6 Equalities

(a) Equalities

This report has been considered under the Corporate Equalities Impact Assessment (EqIA) process with the following outcome:

	YES – Assessed as relevant and an EqlA is required.
x	NO – This report does not introduce a new policy, function or strategy or recommend a substantive change to an existing policy, function, or strategy. Therefore, assessed as not relevant and no EqlA is required. Provide any other relevant reasons why an EqlA is not necessary/screening statement.

(b) Equality Outcomes

How does this report address our Equality Outcomes?

Equalities Outcome	Implications
People, including individuals from the above protected characteristic groups, can access HSCP services.	Strategic Plan aimed at providing access for all.
Discrimination faced by people covered by the protected characteristics across HSCP services is reduced if not eliminated.	Strategic Plan is developed to oppose discrimination.
People with protected characteristics feel safe within their communities.	Strategic Plan engaged with service users with protected characteristics.
People with protected characteristics feel included in the planning and developing of services.	Strategic Plan engaged with service users with protected characteristics.
HSCP staff understand the needs of people with different protected characteristic and promote diversity in the work that they do.	Strategic Plan covers this area.
Opportunities to support Learning Disability service users experiencing gender-based violence are maximised.	Strategic Plan covers this area.
Positive attitudes towards the resettled refugee community in Inverclyde are promoted.	Strategic Plan covers this area.

(c) Fairer Scotland Duty

If this report affects or proposes any major strategic decision: -

Has there been active consideration of how this report's recommendations reduce inequalities of outcome?

	YES – A written statement showing how this report's recommendations reduce inequalities of outcome caused by socio-economic disadvantage has been completed.
x	NO – Assessed as not relevant under the Fairer Scotland Duty for the following reasons: Provide reasons why the report has been assessed as not relevant.

(d) **Children and Young People**

Has a Children’s Rights and Wellbeing Impact Assessment been carried out?

	YES – Assessed as relevant and a CRWIA is required.
x	NO – Assessed as not relevant as this report does not involve a new policy, function or strategy or recommends a substantive change to an existing policy, function or strategy which will have an impact on children’s rights.

5.7 **Clinical or Care Governance**

There are no clinical or care governance implications arising from this report.

5.8 **National Wellbeing Outcomes**

How does this report support delivery of the National Wellbeing Outcomes?

National Wellbeing Outcome	Implications
People are able to look after and improve their own health and wellbeing and live in good health for longer.	Strategic plan covers this.
People, including those with disabilities or long-term conditions or who are frail are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.	Strategic plan covers this.
People who use health and social care services have positive experiences of those services, and have their dignity respected.	Strategic plan covers this.
Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.	Strategic plan covers this.
Health and social care services contribute to reducing health inequalities.	Strategic plan covers this.
People who provide unpaid care are supported to look after their own health and wellbeing, including reducing any negative impact of their caring role on their own health and wellbeing.	Strategic plan covers this.
People using health and social care services are safe from harm.	Strategic plan covers this.
People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care, and treatment they provide.	Strategic plan covers this.
Resources are used effectively in the provision of health and social care services.	Strategic plan covers this.

5.9 **Environmental/Sustainability**

Summarise any environmental / climate change impacts which relate to this report.

Has a Strategic Environmental Assessment been carried out?

	YES – assessed as relevant and a Strategic Environmental Assessment is required.
x	NO – This report does not propose or seek approval for a plan, policy, programme, strategy, or document which is like to have significant environmental effects, if implemented.

Summarise any environmental / climate change impacts which relate to this report.

Has a Strategic Environmental Assessment been carried out?

	YES – assessed as relevant and a Strategic Environmental Assessment is required.
x	NO – This report does not propose or seek approval for a plan, policy, programme, strategy, or document which is like to have significant environmental effects, if implemented.

5.10 Data Protection

Has a Data Protection Impact Assessment been carried out?

	YES – This report involves data processing which may result in a high risk to the rights and freedoms of individuals.
x	NO – Assessed as not relevant as this report does not involve data processing which may result in a high risk to the rights and freedoms of individuals.

6.0 DIRECTIONS

6.1	Direction Required to Council, Health Board or Both	Direction to:	
		1. No Direction Required	X
		2. Inverclyde Council	
		3. NHS Greater Glasgow & Clyde (GG&C)	
		4. Inverclyde Council and NHS GG&C	

7.0 CONSULTATION

7.1 The report has been prepared by the Chief Officer of Inverclyde Health and Social Care Partnership (HSCP) after due consideration with relevant senior officers in the HSCP.

8.0 BACKGROUND PAPERS

8.1 None.